

INTEGRATED MANAGEMENT SYSTEM POLICY STATEMENT

The MCL Group (Int) Limited's Integrated Management System meets the requirements of national and international standards. These are listed to follow:

- **BS EN ISO 9001: 2015** **Quality Management System**
- **BS EN ISO 14001: 2015** **Environmental Management System**
- **BS OHSAS 18001: 2007** **Occupational Health & Safety Assessment Series**
- **ISO 22301: 2012** **The Societal Security – Business Continuity Management System**
- **ISO/IEC 27001: 2013** **Information Security Management System**

The scope of this integrated management system is inclusive of all operational divisions, and subsequent processes. Issues are detailed and managed by the The MCL Group Risk Register IMS 009 (a) which include Internal/External/Interested Parties and Risk & Opportunities. The scope of the IMS and the certified systems within is "The provision of managed services and manpower resources".

We identify and monitor the needs of all interested parties, by establishing open and transparent dialog where needed via a continually dynamic program of business monitoring and management. We ensure compliance with legal and other requirements, the requirements of the above management standards as well as industry best practice including contractual obligations, to prevent inefficient operations, injury, ill health and pollution through the implementation of our Integrated Management System. Through the management system, the company will manage all identified risks to the business and ensure sufficient protection/mitigation strategies are in place for the aspects and impacts and aspects of the operational activities that pose a risk within any of the component management systems.

The requirements and expectations of our customers are met via integrated business practices, delivered by competent staff, who are supported by training and competency assurance systems. Staff will also adhere to the ethical principles of our corporate governance documents. The maintenance of an adequate balance between the staff members quality of life and the needs of the business ensure the retention of a motivated and competent workforce who commit to working safely and to executing tasks in accordance with procedure.

Guidance can be sought from the Risk & Compliance Manager who is the primary responsible person for the implementation of the IMS. Our systems and procedures protect and secure people, the environment, customer property and information using a risk based approach. This approach determines, manages and monitors our respective impacts and aspects as required by the management systems, whilst ensuring our service capabilities remain resilient even in the most testing of foreseeable scenarios.

The MCL Group is committed to the consultation, communication and participation of workers across the organisation; we commit to use hierarchy of controls to manage health and safety risks.

In order to improve our performance, we commit to continually improving our systems and processes via performance evaluation activity such as internal and external audits and customer satisfaction surveys. We will also set objectives and targets for each of the integrated management systems and regularly review performance towards these objectives at regular management meetings. We will develop SMART objectives, actions and outcomes and track their progression to a satisfactory conclusion.

Management are responsible for ensuring the availability of resources to allow for the continual improvement of the IMS through relevant requirements of the IMS. This policy will be maintained, reviewed and made available to relevant interested parties as required via the organisations official Website.



Richard O'Donnell (CEO)
10th September 2019